



case study

ABOUT:

Orcas Island Community Foundation

(OICF) - located in the San Juan Islands, WA - has worked to build its endowment through individual bequests, memorials, and donations from a variety of sources. After spending many years in partnership with The Seattle Foundation, OICF took investment management in house in 2012. Our objectives were to improve investment results, reduce fees charged to our partners, and produce more timely and accurate fund balance information. We have three employees.

Giving: : In 2015 we awarded \$1.8 million in grants and in 2016 contributions were upwards of \$8.3 million. Since switching to the CommunitySuite platform four years ago, grantmaking has grown from \$300,000 to over \$1.8 million, the number of donors has increased by threefold with nearly 10% of the local island community participating, and we now run two annual online grant programs, all while maintaining the same foundation staff size!



Jennifer Wallace
Director of Financial
Administration

OICF's Top 5 Advantages of CommunitySuite:

1. The Grant Catalog
2. Fund Accounting that tracks funds
3. Easy-to-use Donor Reports
4. Availability of tools that make being a user easier
5. Increased growth while maintaining our staff size



Previous Financial System:

We used several systems such as Quickbooks and Gifts until we worked with the CommunitySuite software developer in 2012 to create a database program unique to the needs of a community foundation. We were looking to track donations, manage funds, calculate distributions, and quickly determine spendable amounts so our small staff could focus our efforts on our mission rather than paperwork. We worked with Chris and his company and the result was CommunitySuite software for community foundations.

Favorite CommunitySuite Feature:

Our favorite features are the Grant Catalog which allows us to run two annual online crowdfunded grant programs, Fund Accounting to track all our funds, and the easy to use Donor Reports.

Benefits of CommunitySuite:

We have freed up staff time to work on our mission plus we have increased donations and grants.

Features and Support Tools:

We use all the tools that CommunitySuite provides including Events, the Grant Catalog, Fund Manager for our Fund Advisors, Online Documentation, Live Phone Support, Training Videos, and Email Support. We have found that the tools all make being a user easier.

Feedback for Others:

Sign up right away!!